



COACH

THE WIN

Create a comfortable environment for those serving on the Host Team by building and maintaining relationships and by providing leadership and regular communication regarding volunteer roles.

GUIDELINES

Arrive on time and attend the Host Team **huddle**.

Host Team Coaches should **wear the provided ministry t-shirt** at all times and utilize light wands when it is dark. Part of creating a comfortable environment is being easily recognizable to our guests.

Connect with your **team** after they have **checked in**. Assign each person to a particular area and communicate any details specific to the weekend.

Be familiar with the **building** and **special events** at church. Check out the **Weekly Guide** before the service for any information you may need.

Maintain contact with your team via email, phone call, texts, handwritten notes, etc. Building relationships helps each Role Leader or volunteer feel **needed and known**.

Identify volunteers who could be **future Role Leaders** or Coaches and work with your Host Team Pastor to begin training them. This helps us be ready as **God** continues to grow our church and our team.

Follow up with volunteers who have **missed an opportunity** to serve.

Provide feedback on opportunities where we can strive to **provide better service** to our team or our guests.