



INFO TEAM

THE WIN

Create a comfortable environment by providing helpful information, clear directions and appropriate next steps for our guests.

GUIDELINES

Arrive on time and attend the Host Team huddle.

Info Team members should wear the **provided ministry t-shirt** at all times.

Part of creating a comfortable environment is being easily recognizable to our guests.

Be aware of contents in the Weekly Guide, website, and other relevant sources.

Enthusiastically welcome guests who approach the info area.

Assist new guests by answering questions or walking with them to tour different areas of the church.

Have knowledge of each ministry area including ages and locations for NextGen ministries.

Refrain from **eating, drinking, or using your phone** while serving.

If you will **miss** your opportunity to serve, please **inform your team leader**.